

We hope this message finds you well.

We're reaching out today with transparency, respect, and a sincere ask 🙏 for your understanding.

Two years ago, in May 2023, our team acquired **VPN Secure**, including the technology, domain, and customer database — but **not the liabilities**.

Unfortunately, the previous owner did not disclose that thousands of **Lifetime Deals (LTDs)** had been sold through platforms like StackSocial.

We discovered this only months later — when a large portion of our resources were strained by these LTD accounts and high support volume from users who, though part of the database, provided **no sustaining income** to help us improve and maintain the service.

To protect server stability and support our active user base, we began deactivating accounts that had been **dormant for over 6 months**. While technically fair, this decision triggered a wave of negative reviews, impacting our reputation and the experience of everyone — both free and paying users.

Despite this, many of you showed us grace. We still remember a message from a user that truly resonated:

*"I understand 'lifetime' to mean the life of the seller. When the company was sold, their lifetime ended. This has happened before with companies like Geni.com, whose lifetime plans were converted to 5-year subscriptions after acquisition."*

We've taken that to heart.




### **What's Changing Now**

To continue providing a secure and high-quality experience for all users, all Lifetime Deal accounts have now been deactivated as of **April 28th, 2025**.

This was not a decision made lightly — but one made with the future of VPN Secure and all its users in mind.

### **Exclusive Renewal Offer for Lifetime Users**

As a thank you for being part of our story, we're offering **you — and only LTD users — this one-time exclusive deal**:




-  \$55 for **3 years**
-  \$19 for **1 year**
-  \$1.87/month (billed annually)

These rates are **only available until May 31, 2025**.

 <https://www.vpnsecure.me/checkout/lifetime/upgrade/>

### **What's New at VPN Secure**

In the last 24 months, we've been hard at work — here's what's new:

-  **Wireguard Support** (faster + more efficient than OpenVPN)
-  **Special Wireguard Edition** designed to bypass **advanced Deep Packet Inspection**
-  **Updated iOS App** with improved speed, reliability, and user interface

We genuinely want to avoid adding any frustration to your inbox or VPN experience. If you've enjoyed using VPN Secure, we'd love to have you with us for the next chapter.

Thank you for taking the time to read this. If you have any questions, concerns, or even just thoughts to share — please hit reply. We're listening.

Warmly,  
**The VPN Secure Team**  
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