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For Immediate Release**FCC ENFORCEMENT BUREAU ISSUES FIRST OF ITS KIND
CONSUMER COMMUNICATIONS INFORMATION SERVICES THREAT
(C-CIST) CLASSIFICATION FOR REPEAT ROBOCALL BAD ACTOR*****C-CIST Classification for ‘Royal Tiger’ Group Will Assist International Regulatory
Counterparts and Law Enforcement Partners with Tracking Bad Actors and Help
Industry Better Utilize ‘Know Your Customer’ Protocols***

WASHINGTON, May 13, 2024—The FCC’s Enforcement Bureau today, for the first time, officially classified a group of entities and individuals persistently facilitating robocall campaigns, aimed at defrauding and harming consumers, as a Consumer Communications Information Services Threat (C-CIST) to empower its international anti-robocall fighting partners with another way to identify known threats before they reach U.S. networks. Building upon its recent “Spring Cleaning” initiative and enforcement actions combatting calls that facilitated the misuse of generative artificial intelligence (AI) voice-cloning technology, the C-CIST classification will be an additional tool that allows the Bureau to formally name threat actors that are repeatedly using U.S. communications networks to perpetuate the most harmful, illegal schemes against consumers. These perpetrators commonly attempt to use multiple companies, opaque and convoluted corporate structures, shifting addresses, and other tactics, techniques, and procedures to evade consequences for illegal activities and continue profiting at the expense of consumers. The C-CIST classification will also provide industry stakeholders with information to enhance their “Know Your Customer” and “Know Your Upstream Provider” processes.

In a Public Notice released today, the Bureau classified a group of individuals and entities it is identifying as “Royal Tiger” as the first designated C-CIST. Royal Tiger and its associates operate in India, the United Kingdom, the United Arab Emirates, and the United States. The companies located in the United States are: PZ Telecommunication LLC, Illum Telecommunication Limited, and One Eye LLC, all of which are led by an individual named “Prince Jashvantlal Anand” and his associate “Kaushal Bhavsar.” Royal Tiger has persisted in transmitting illegal robocall traffic aimed at defrauding consumers, resulting in numerous enforcement actions by the Bureau, the Federal Trade Commission, and our law enforcement partners. In addition to these U.S. entities, Anand is associated with companies in the United Kingdom and India, and appears to maintain residences in the United Arab Emirates and India. Anand has used the alias “Frank Murphy” in furtherance of Royal Tiger’s schemes. Bhavsar appears to maintain a residence in India and, according to FCC records, previously maintained a presence in Delaware through One Eye LLC.

“No matter where they originally come from, junk robocalls designed to defraud or harm consumers need to end. We continue to look for new ways to fight these illegal scams,” **said FCC Chairwoman Jessica Rosenworcel.** “When we identify repeat offenders, we will be sure to keep using every tool we have to stop this junk from reaching consumers and causing them harm.”

“As our investigative targets use more and more sophisticated and clandestine means such as generative AI voice-cloning technology and ‘spoofing’ to obtain sensitive data and defraud consumers, the C-CIST classification tool will allow us to better coordinate with our state, federal, and global regulatory and law enforcement partners to take on these bad actors,” **said Loyaan A. Egal, Chief of the Enforcement Bureau and Chair of the Privacy and Data Protection Task Force**, before elaborating, “the C-CIST designation of Royal Tiger, and similar future designations, will assist industry stakeholders in better protecting their customers and their privacy.”

“We can’t keep playing whack-a-mole to shut down bad actors who keep creating new companies so they can spam us with robocalls. I’m grateful to the FCC for being a close partner in our efforts to put a stop to these nuisance calls,” **said North Carolina Attorney General Josh Stein, the founder of the state attorneys general Anti-Robocall Multistate Litigation Task Force**.

Classifying an individual or entity—or a network of individuals and entities—as a C-CIST ensures that these threat actors are readily detected and blocked from perpetuating further unlawful schemes that harm consumers and compromise communications information services consumers rely on. In particular, this information will provide industry stakeholders—the first line of defense against harmful traffic—with information to fortify their “Know Your Customer” and “Know Your Upstream Provider” processes.

The Bureau classifies a party as a C-CIST when the party’s misconduct—in either nature or scope—poses a significant threat to consumer trust in the integrity of communications information services. The Bureau applies this classification to heighten awareness of these threat actors among our domestic and international regulatory and law enforcement partners, as well as industry stakeholders.

Many of the fraudulent calls Royal Tiger placed impersonated government agencies, banks, and utility companies. Other calls pertained to purported credit card interest rate reduction offers and purchase authorizations for orders purportedly placed by the called party. Impersonation calls are particularly nefarious because they can result in substantial financial loss and erode public trust in the telecommunications network.

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).