

Administrator/Executor of the Estate of

May 12, 2023

Dear Administrator/Executor of the Estate of

PharMerica values and respects the privacy of your information, which is why we are writing to advise you of an incident that may have involved some of the above-referenced individual's personal information. While we have no reason to believe that anyone's information has been misused for the purpose of committing fraud or identity theft, we are writing in accordance with relevant law to advise you about the incident and to provide you with guidance on what you can do to protect the above-referenced individual, should you feel it is appropriate to do so.

**What Happened?** On March 14, 2023, we learned of suspicious activity on our computer network. Upon discovering the cybersecurity incident, we promptly began an internal investigation and engaged cybersecurity advisors to investigate and secure our computer systems. The investigation determined that an unknown third party accessed our computer systems from March 12-13, 2023, and that certain personal information may have been obtained from our systems as a part of the incident.

**What Information Was Involved?** We have been conducting a comprehensive review of the potentially affected data to determine whose information may have been obtained. On March 21, 2023, we determined that the data contained personal information that included the above-referenced person's name, address, date of birth, Social Security number, medications and health insurance information.

What We Are Doing. In addition to the actions described above, we have taken steps to reduce the risk of this type of incident from occurring in the future, including enhancing our technical security measures.

**What You Can Do.** There are steps you can take to request a copy of the above-referenced individual's credit report. An executor or surviving spouse can place a request to any of the three national credit reporting agencies for copy of a deceased individual's credit report along with making one of the following notations:

- "Deceased Do not issue credit"; or
- "If an application is made for credit, please notify the following person(s): (e.g., list a surviving relative, executor/trustee of the estate, and/or local law enforcement agency notifying the relationship)."

Contact information for the credit reporting agencies is as follows:

Equifax	Experian	TransUnion
1-800-349-9960	1-888-397-3742	1-888-909-8872
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348	Allen, TX 75013	Woodlyn, PA 19094

**Other Important Information.** For more information regarding identity theft and the deceased, please visit <u>https://helpcenter.idtheftcenter.org/s/article/Minimizing-the-Risk-for-Identity-Theft-of-Deceased.</u> You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). You may also contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. This notification was not delayed by law enforcement.

**For More Information.** We value the trust you place in us to protect your privacy, take our responsibility to safeguard your personal information seriously, and deeply regret any inconvenience this incident might cause. For further information and assistance, please call (866) 347-4281 between 8 a.m. and 5:30 p.m., Central Standard Time, Monday through Friday, excluding major U.S. holidays.

Sincerely,

PharMerica