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Important Update: vSphere 7 Update 3b

vSphere Team
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Important Announcement

Today we released vSphere 7 Update 3b. With the recent release of vSphere 7 Update 3 we identified critical issues which can cause PSODs in certain customer environments or prevent certain upgrade paths from completing. In addition to releasing EPs to fix these issues, in an abundance of caution we have decided to replace the vSphere 7 Update 3 downloads with this latest patch to improve the customer experience.

For information on the latest patch release please visit:

- **vCenter 7.0U3b** (important: vCenter must be installed first)

- **vSphere 7.0U3b**

The critical issues addressed in this patch are documented in **KB article 86287**. This patch resolves all these issues except for the SMB backup issue which has a workaround and will be fixed in an upcoming patch.

Customers upgrading should use this latest patched release. Note that other vSphere 7 Update 3 releases have been removed from the download site and any attempt to use them will reference an error.

Customer Quality Focus

VMware vSphere is used in the most mission critical customer environments and we take any escaped defects very seriously. Not only have we moved urgently to fix the top issues, but we are also focusing on these continuous improvements below:

- We have a stringent Root Cause and Corrective Action (RCCA) process to continually identify quality improvements we can make on a go-forward basis.

- We treat update releases like major releases and keep our customers informed by publishing a KB article for each update release with a running list of any critical defects and workarounds.

- We are also looking at further increasing transparency for subsequent releases by publishing quality metrics that are accessible both internally and externally.

You have our commitment to quality and continuous improvement.

– Paul Turner and the VMware vSphere team

vSphere Team

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