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14	Attorneys for Plaintiffs and the Proposed Class	
15	SUPERIOR COURT OF THE STATE OF CALIFORNIA	
16	COUNTY OF SAN FRANCISCO	
17	KELLY ELLIS, HOLLY PEASE, KELLI	Case No. CGC-17-561299
18	WISURI, and HEIDI LAMAR individually	
19	and on behalf of all others similarly situated, Plaintiffs,	FIRST AMENDED CLASS ACTION COMPLAINT
20		1. Violation of California Equal Pay Act (Labor
21	V.	Code §§1197.5, 1194.5) 2. Failure to Pay All Wages Due to Discharged
22	GOOGLE, LLC (formerly GOOGLE, INC.),	and Quitting Employees (Labor Code §§201-203, 1194.5)
23	Defendant.	3. Unfair and Unlawful Business Practices (Bus & Prof. Code §17200)
24		4. Declaratory Judgment (C.C.P. §1060 et seq.)
25		JURY TRIAL DEMANDED
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28		

Plaintiffs Kelly Ellis, Holly Pease, Kelli Wisuri, and Heidi Lamar (collectively, "Plaintiffs"), individually and on behalf of all others similarly situated, allege as follows:

INTRODUCTION

- 1. Plaintiffs bring this class action on behalf of themselves and on behalf of a class defined as all women employed by Google in California at any time from September 14, 2013 through the date of trial in this action ("Class Period") in the following job positions (at all levels within these job positions): Software Engineer; Senior Software Engineer; Staff Software Engineer; Senior Staff Software Engineer; Senior Manager for Business Systems Integration; Software Engineer Manager; Senior Software Engineer Manager; Network Engineer; Systems Administrator; Field Technician; Operations Engineer; Business Systems Integrator; Site Reliability Systems Engineer; Site Reliability Software Engineer; Project Manager; Technical Writer; Product Manager; Product Marketing Manager; User Experience ("UX") Researcher; User Experience ("UX") Engineer; Program Manager; Technical Program Manager; Enterprise Sales Operations Coordinator; Enterprise Sales Operations Associate; Sales Brand Evangelist (aka Sales Solution Senior Associate); Sales Representative; Account Representative; Account Manager; Preschool Teacher; and Infant/Toddler Teacher (collectively, "Covered Positions").
- 2. These Covered Positions fall into six categories: Software Engineer, Senior Software Engineer, Staff Software Engineer, and Senior Staff Software Engineer are all Software Engineer Positions (sometimes collectively referred to as "Software Engineer Covered Positions"). Senior Manager for Business Systems Integration, Software Engineer Manager, and Senior Software Engineer Manager are all manager positions relating to software (sometimes collectively referred to as "Software Manager Covered Positions"). Network Engineer, Systems Administrator, Field Technician, Operations Engineer, Business Systems Integrator, Site Reliability Systems Engineer, Site Reliability Software Engineer, Project Manager, Technical Writer, Product Manager, Product Marketing Manager, UX Researcher, and UX Engineer are all engineering positions (sometimes collectively referred to as "Engineer Covered Positions"). Program Manager and Technical Program Manager are both manager positions for programs across Google in engineering (sometimes collectively referred to as "Program Manager Covered Positions"). Enterprise Sales

Operations Coordinator, Enterprise Sales Operations Associate, Sales Brand Evangelist (aka Sales Solution Senior Associate), Sales Representative, Account Representative, and Account Manager are all sales positions (sometimes collectively referred to as "Sales Covered Positions"). Preschool Teacher and Infant/Toddler Teacher are both Early Childhood Education Positions (sometimes collectively referred to as "Early Childhood Education Covered Positions"). ¹

Plaintiffs allege that Google has violated and continues to violate the California Equal Pay Act by paying women in Covered Positions less than it pays men for substantially equal work (through December 31, 2015) or for substantially similar work (from January 1, 2016 forward). Plaintiffs allege that Google has violated and continues to violate the Unfair and Unlawful Business Practices Act through its violations of the Equal Pay Act and its violations of the Fair Employment and Housing Act, in the following ways: (a) assigning women to lower "Levels" (i.e. salary bands) than it assigns men; (b) assigning women to jobs that do not compensate as highly as those populated largely by men; (c) promoting women more slowly and at lower rates than it promotes men; and (d) paying women less than it pays men performing similar work.

Introductory Allegations Regarding the Equal Pay Act and Unfair and Unlawful Business **Practices Act**

4. Throughout the Class Period and throughout California, Google has paid and continues to pay its female employees in Covered Positions systematically lower compensation (including salary, stock, and bonuses) than Google has paid and continues to pay male employees performing substantially equal work (through December 31, 2015) or substantially similar work (from January 1, 2016 forward) under similar working conditions,² in violation of the California Equal Pay Act, California Labor Code §1197.5.

¹ In accordance with the Court's December 4, 2017 order, Plaintiffs have narrowed the Class definition to certain specified Covered Positions. Plaintiffs are informed and believe that the policies and practices described in this Complaint – including using prior pay to set salary, channeling women to lower salary levels and to lower paying job positions and paying women less than men in the same job positions and level – adversely affect women in other job positions as well. Plaintiffs reserve the right to move to amend to add additional Covered Positions based on facts obtained prior to moving for class certification.

² Throughout this First Amended Complaint, the phrase "substantially equal or substantially similar work" shall mean substantially equal work (through December 31, 2015) or substantially similar work (from January 1, 2016 forward) under similar working conditions.

- 5. Specifically, Google has paid and continues to pay women less than men in the same job position and level (i.e. salary band), even though Google acknowledges that persons in the same job position and level perform substantially equal or substantially similar work. All four Plaintiffs experienced this violation of the Equal Pay Act in the same manner as did other women in Covered Positions.
- 6. Google has also paid and continues to pay women less than men in the same job position but different job Levels (i.e. salary bands), because Google has placed and continues to place men in higher job Levels than women, even though women and men in the same job title but different job levels perform substantially equal or substantially similar work. Plaintiffs Kelly Ellis, Kelli Wisuri, and Heidi Lamar each experienced this violation of the Equal Pay Act in the same manner as did other women in Covered Positions. While Google's policy is that levels should correspond to duties and responsibilities as well as salary, that is not the case; in reality, women in Covered Positions often perform substantially equal or substantially similar work as men in the level above them.
- 7. In addition, Google has paid and continues to pay women in three Covered Position job titles Brand Evangelist, Senior Manager for Business Integration, and Program Manager less than men in three other Covered Positon job titles Sales Representative, Senior Software Engineer, and Technical Program Manager even though the women and men in those positions performed substantially equal or substantially similar work. Specifically, Google paid female Brand Evangelists less than male Sales Representatives; Google paid female Senior Managers for Business Integration less than male Senior Software Engineer Managers; and Google paid female Program Managers less than male Technical Program Managers, even though the men and women in those respective Covered Positions performed substantially equal or substantially similar work. Plaintiffs Kelli Wisuri and Holly Pease each experienced this violation of the Equal Pay Act in the same manner as did other female Brand Evangelists, Senior Managers for Business Integration, and Program Managers.
- 8. At all relevant times, Google has known or should have known of this pay disparity between its female employees in Covered Positions and male employees performing substantially

equal or substantially similar work, yet Google has taken no action to equalize its male and female employees' pay for substantially equal or substantially similar work. Google's failure to pay female employees the same compensation paid to male employees for substantially equal or substantially similar work has been and is willful.

Introductory Allegations Regarding Violations of the Unfair Business and Practices Act Arising out of Violations of the Fair Employment and Housing Act

- 9. Google violates the Unfair and Unlawful Business Practices Act ("UCL"), Business & Professions Code §§17200 *et seq.*, through its violations of the Equal Pay Act. Google also violates the UCL through the following violations of the Fair Employment and Housing Act:
- 10. Throughout the Class Period and throughout California, Google has violated and continues to violate the Fair Employment and Housing Act ("FEHA"), Government Code §12940(a), by discriminating against women with respect to their compensation and/or in the terms, conditions, and privileges of employment on the basis of sex. Specifically Google has created and implemented common compensation, promotion, and assignment policies and practices through which it: (a) assigns women to lower "levels" (i.e. salary bands) than similarly-situated men, even when these women's qualifications are equal to or greater than the men's; (b) assigns women to jobs that Google does not compensate as highly as those jobs populated largely by men, even when women are equally qualified for the more highly compensated jobs; (c) promotes women more slowly and at lower rates than similarly-situated men, even though women are equally or more qualified for promotion; and (d) pays women less than similarly-situated men. Google's violations of FEHA violate the UCL.

JURISDICTION AND VENUE

- 11. This Court has jurisdiction over this matter because Google is a corporation that maintains its headquarters in California, is licensed to do business in California, regularly conducts business in California, and committed and continues to commit the unlawful acts alleged herein in California.
- 12. Venue is proper in this Court pursuant to California Code of Civil Procedure §395.5. Google has an office in San Francisco, which is where many class members have worked and

continue to work for Google. Google's obligation to pay its female employees equally to its male employees, and its liability for failing to do so, therefore arise in, among other counties, the County of San Francisco.

PARTIES

- 13. Plaintiff Kelly Ellis is a woman who was employed by Google as a Software Engineer at Google's Mountain View office from approximately May 2010 to approximately July 2014.
- 14. Plaintiff Holly Pease is a woman who was employed by Google as a Manager, Corporate Network Engineering; Manager, Business Systems Integration; Manager, Corporate Data Warehouse/Reporting Team; and Senior Manager, Business Systems Integration, at Google's Mountain View office and, for her final year, at Google's Sunnyvale office, from approximately August 2005 to approximately February 2016.
- 15. Plaintiff Kelli Wisuri is a woman who was employed by Google as an Enterprise Operations Coordinator, Enterprise Sales Operations Associate, and Google Brand Evangelist, Executive Communications Program (aka Sales Solutions Senior Associate), at Google's Mountain View office from approximately October 2012 to approximately January 2015.
- 16. Plaintiff Heidi Lamar is a woman who was employed by Google as a Preschool Teacher and Infant/Toddler Teacher at Google's Children Center in Palo Alto from approximately July 2013 to August 2017.
- 17. In violation of the Equal Pay Act and UCL, Google paid Plaintiffs Ellis, Pease, Wisuri, and Lamar, and other women employed by Google in the Covered Positions in California, less than men in the same Covered Positions and levels for substantially equal or similar work, throughout the Class Period. Google also assigned Plaintiffs Ellis, Wisuri, and Lamar, and other women employed by Google, to lower salary levels than comparably qualified men in the same Covered Positions, in violation of FEHA and the UCL, and paid them less than men performing substantially equal or similar work, in violation of the Equal Pay Act and UCL. In addition, Google assigned Plaintiffs Pease and Wisuri, and other women employed by Google in certain Covered Positions, to lower paying job positions than it assigned comparably qualified men in other Covered

Positions (to Sales Brand Evangelist instead of Sales Representatives in the case of Kelli Wisuri and other Class Members; to Senior Manager for Business Integration instead of Senior Software Engineer Manager in the case of Holly Pease and other Class Members; and to Program Manager instead of Technical Program Manager, in the case of many Class Members), in violation of FEHA and the UCL, and paid them less than men performing substantially equal or similar work, in violation of the Equal Pay Act and UCL.

18. Google is a corporation that develops and sells technology-related services and products. Google's San Francisco office is located at 345 Spear Street, San Francisco, California 94105. Google's headquarters is located at 1600 Amphitheatre Parkway, Mountain View, California 94043. Upon information and belief, Google employs over 21,000 employees at its Mountain View office and also has employees at its six other office locations throughout California. On September 30, 2017, Google, Inc. was converted to a limited liability company and changed its name from Google, Inc. to Google, LLC. Google, LLC remains liable for all liability of Google, Inc. arising prior to the name change.

FACTUAL ALLEGATIONS

Google's Centralized Decision Making and Uniform Policies

- 19. Throughout the Class Period, Google's central administrative officers based in its Mountain View headquarters have maintained centralized control over employees' terms and conditions of employment, including, without limitation, job and location assignment, career progression, promotion, and compensation policies, practices and procedures.
- 20. Throughout the Class Period, Google's corporate headquarters has maintained responsibility for hiring employees, setting wages, and assigning the location of employment across all of its California offices.
- 21. Throughout the Class Period, Google's compensation, assignment, and promotion policies and practices have been and continue to be centrally determined and uniformly applied to all of Google's employees throughout its California office locations.
- 22. Throughout the Class Period, Google has maintained and continues to maintain a centrally determined and uniform set of policies and/or practices for determining employees'

compensation throughout California, including centralized policies and/or practices for setting employees' initial pay and centralized policies and/or practices for giving employees pay raises, bonuses, and company equity. For example, Google's offices throughout California use a common organizational structure, organizing employees by job levels and ladders. Google's centralized pay structure establishes corporate-imposed compensation ranges based on employees' job ladder and level. Google's corporate headquarters sets these compensation ranges on a company-wide basis. These compensation ranges (or "levels") apply across all of Google's California offices.

- 23. Google's current compensation policies and practices have been in place since 2007, and apply to all Google employees in the Covered Positions.
- 24. Google assigns all jobs to a "job family." A job family is a professional category of jobs at Google, and all employees within the same job family perform similar job duties and responsibilities. All jobs at Google are also assigned to a "job level," corresponding to salary grade. According to Google, all employees in the same job level and job position are performing a like level of duties and responsibilities. Google assigns each employee a job code. The job code is a numeric identifier that includes job family at a specific level. For example, the number for the job family software engineer is 34. A software engineer level 3 has a job code of 3403, a software engineer level 4 has a job code of 3404, and a software engineer level five has a job code of 3405.
 - 25. Google sets a base compensation for each job position.
- 26. Google expressly considers each new hire's prior compensation (*i.e.* the compensation the new hire was earning immediately prior to employment with Google) in determining that employee's compensation. If the new hire's prior compensation is at or less than Google's baseline compensation for that job position, Google pays the new employee at the baseline compensation for that job position. If a new hire's prior compensation is greater than the baseline compensation for that job position, Google pays the new employee above its baseline compensation for that job position.
- 27. Google also considers each new hire's prior compensation when deciding into what "level" to place that new hire.

- 28. Google calculates annual merit raises as a percentage of current compensation, with the specific percentage raise based in part on each employee's performance ratings.
- 29. Employees generally receive a raise when they are promoted. According to Google's compensation policy, employees who are promoted may not receive a salary increase greater than 20% of their prior compensation at Google. According to Google's compensation policy, employees who are promoted may not receive a compensation increase less than 5% of their prior compensation at Google.
- 30. Throughout the Class Period, Google paid employees in higher salary Levels bonuses that were a higher percentage of salary than the bonuses paid to persons in lower salary Levels. For example, Google paid persons in salary Level 3 bonuses that were 15% of salary, whereas, it paid persons in Level 4 bonuses that were 20% of salary. In addition, Google paid persons in higher salary Levels more stock units and options than it paid to persons in lower salary Levels.

OFCCP Analysis

- 31. The Office of Federal Contract Compliance Program ("OFCCP") is the agency of the United States Department of Labor ("DOL") charged with auditing government contractors to determine whether those entities are complying with certain contractually-imposed anti-discrimination obligations. Google is a government contractor. In or around September 2015, OFCCP opened a compliance audit on the Mountain View headquarters of Google.
- 32. As part of its audit, OFCCP performed a statistical regression analysis of the compensation data for all approximately 21,000 employees at Google's Mountain View headquarters for the year 2015. That analysis studied all jobs, including all Covered Positions, at Google's Mountain View Headquarters. The OFCCP's analysis of Google's compensation data for all 21,000 employees at its Mountain View Headquarters for the year 2015, "found systemic compensation disparities against women pretty much across the entire workforce." OFCCP's analysis showed six to seven standard deviations between pay for men and women in nearly every

³ In re OFCCP v. Google, Inc., DOL, ALJ Case No. 2017-OFC-08004 (April 7, 2017 hearing) at 48 (testimony by OFCCP Regional Director Janette Wipper).

job classification in 2015.⁴ Two standard deviations is considered statistically significant; six or seven standard deviations means there is a one in 100 million chance that the disparity occurred randomly or by chance. The Covered Positions include many of Google's heavily populated positions.

- 33. A regression model is the most common and rigorous method for conducting a pay equity analysis. A regression analysis allows a statistician to determine if there are statistically significant differences in pay between two groups, such as men and women, after taking into account, or "controlling for," variables that could legitimately explain differences in compensation. A regression analysis "controls" for each identified neutral variable by comparing groups of people who share that variable. For example, controlling for job code involves comparing people in the same job code.
- 34. OFCCP Directive 307 provides that when the OFCCP performs a regression analysis, it must determine whether the employees whose pay is being evaluated are similarly situated, considering the tasks they perform, their skills, efforts, level of responsibility, working conditions, job difficulty, minimum qualifications, and other objective factors, and then controlling for neutral job-related factors other than protected class status that might account for potential explanations of pay differences.
- 35. When performing its regression analysis, OFCCP had data about job code, which at Google includes both job position and salary level. When performing regression analyses in other cases involving other Complaints (*see* January 17, 2017 U.S. OFCCP Administrative Complaint against Oracle), OFCCP has controlled for job code (i.e. compared people having the same job code). Google concedes that employees in the same job position and level perform like level of duties and responsibilities. Accordingly, on information and belief, the OFCCP's regression analysis of data from 2015 from all 21,000 employees at Google's Mountain View Headquarters, in all jobs at Google's Mountain View Headquarters, controlled for job code. OFCCP's regression

⁴ "Google Deliberately Confuses Its Employees, Fed Says," *Wired*, July 25, 2017 (quoting Janet Herold, Regional Solicitor for OFCCP).

analysis thus compared persons performing substantially equal or similar work, including persons in the Covered Positions.

Violations of the Equal Pay Act and Unfair Competition Law

- 36. Throughout the Class Period and throughout California, Google has maintained and continues to maintain a centrally determined and uniformly applied policy and/or practice of paying its female employees in Covered Positions less than male employees for substantially equal or similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions.
- 37. Google employees with the same job title and level in Covered Positions throughout California have performed, from the beginning of the Class Period until at least December 31, 2015, equal work on jobs the performance of which requires equal skill, effort, and responsibility, and performed under similar working conditions, and from at least January 1, 2016 until the present, substantially similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions. Throughout the Class Period, Google has paid women in the Covered Positions, including the four Plaintiffs, less than men in the same job position and level.
- 38. In addition, throughout the Class Period, Google paid Kelly Ellis and female Software Engineers, Heidi Lamar and female Preschool Teachers, and Kelli Wisuri and female Enterprise Sales Operations Coordinators and Associates, less than men performing substantially equal or similar work in the same job by slotting men into higher salary levels (i.e. salary bands).
- 39. Throughout the Class Period, Google has also paid women less than men in different job positions who are performing equal or substantially similar work, in the following three job pairings:
 - (A) Throughout the Class Period, Google has paid female Brand Evangelists, including Plaintiff Kelli Wisuri, less than male Sales Representatives even though they have performed, from the beginning of the Class Period until at least December 31, 2015, equal work on jobs the performance of which requires equal skill, effort, and responsibility, and

performed under similar working conditions, and from at least January 1, 2016 until the present, substantially similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions.

- (B) Throughout the Class Period, Google has paid female Senior Managers for Business Systems Integration, including Plaintiff Holly Pease, less than male Senior Software Engineer Managers, even though they performed, from the beginning of the Class Period until at least December 31, 2015, equal work on jobs the performance of which requires equal skill, effort, and responsibility, and performed under similar working conditions, and from at least January 1, 2016 until the present, substantially similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions.
- (C) Throughout the Class Period, Google has paid female Program Managers, less than male Technical Program Managers, even though they performed, from the beginning of the Class Period until at least December 31, 2015, equal work on jobs the performance of which requires equal skill, effort, and responsibility, and performed under similar working conditions, and from at least January 1, 2016 until the present, substantially similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions.
- 40. One reason Google unlawfully fails to pay men and women equally for substantially equal or similar work is because Google relies on prior salary (before becoming employees of Google) to set salary for new hires and to determine what compensation level into which to place each new hire. Overall, in the United States, women are paid no more than 79 cents for each dollar a man is paid. Even after adjusting for type of job, industry, experience, education, and location, women in the United States are paid no more than 92 cents for every dollar earned by a man. Google's use of prior compensation to set starting compensation for its employees perpetuates this historic pay disparity between men and women, and results in men receiving higher starting salaries than women, even when those men and women are hired into the same job position and perform substantially equal or similar work.

- 41. Because Google routinely asks for applicants' prior salary, and uses that prior salary to determine the employees' assigned level, Google routinely assigns women to salary levels below the work that they actually perform. For example, if a woman's prior salary for a given job family falls within the salary range for Level 3, and a man's prior salary for a given job family falls within the salary range for Level 4, Google places the woman into that job family at Level 3, and places the man into that job family at Level 4, even when the man and woman actually perform the same job duties and have the same level of responsibility at Google. Google's under-levelling of women not only resulted in Google paying them lower base salaries than if they had been properly levelled, but also resulted in Google paying them smaller bonuses and fewer stock units and options than if Google had placed them in the proper level.
- 42. Raises at Google perpetuate and widen the gender pay gap because they are based on a percentage of the employees' existing Google salary—so the longer a woman works at Google, the less she is paid compared to similarly situated men, even men performing substantially equal or similar work in the same job position.
- 43. Google performs internal pay equity analyses on an annual basis. Google is also required to maintain records of the wage rates, job classifications, and other terms and conditions of employment of all of its employees throughout California. Accordingly, at all relevant times, Google has known or should have known of the substantial pay disparities between its female employees in Covered Positions and male employees in Covered Positions performing substantially equal work (through December 31, 2015) or similar work (from January 1, 2016), yet Google has taken no action to equalize men and women's pay for equal or substantially similar work. Google's failure to pay female employees the same compensation paid to male employees for equal or substantially similar work has been and is willful.
- 44. As a result of Google's unlawful pay policies and/or practices, Plaintiffs and Class Members have been denied compensation legally owed to them for work performed during the Class Period and are entitled to wages and other compensation due, interest thereon, and liquidated damages. In addition to damages, Plaintiffs also seek declaratory and injunctive

relief enjoining Google from continuing to pay women less than men for substantially similar work.

Violations of the Fair Employment Housing Act and Unfair Competition Law

- 45. Throughout the Class Period and throughout California, Google has violated and continues to violate the Fair Employment and Housing Act ("FEHA"), Government Code §12940(a), by discriminating against women with respect to their compensation and/or in the terms, conditions, and privileges of employment on the basis of sex. Specifically Google applies common compensation, promotion, and assignment polices through which it: (a) assigns women to lower "Levels" (i.e. salary bands) than similarly-qualified men, even when women's qualifications are equal to or greater than men's; (b) assigns women to jobs that Google does not compensate as highly as those jobs populated largely by men, even when women are equally qualified for the more highly compensated jobs; (c) promotes women more slowly and at lower rates than similarly-situated men, even though women are equally or more qualified for promotion; and (d) pays women less than similarly-situated and/or qualified men.
- 46. Throughout the Class Period, Google relied on prior pay when setting its employees' starting salaries and assigning them to salary Levels, a policy and practice that caused Google to slot women into lower salary levels and to pay women lower starting pay than similarly qualified men. Throughout the Class Period, Google's use of prior salaries has resulted in women in Covered Positions, including Plaintiffs Heidi Lamar, Kelly Ellis, Kelli Wisuri, being placed into lower-paying salary levels, and paid lower compensation on initial hire, than similarly qualified males.
- 47. For example, Google asked Heidi Lamar for her prior salary as an early childhood educator, and then placed her into Preschool Teacher Level 1, and paid her at that salary, even though at or around that time Google hired a male who did not have a Master's in Teaching, as Ms. Lamar did, or as much relevant job experience as Ms. Lamar did, as a Preschool Teacher at a salary Level 2. Google paid that male at a higher hourly rate (\$21.00/hr) than it paid Ms. Lamar (\$18.51/hr), who was hired for the same job position and performed the same job duties. Similarly, Google asked Kelly Ellis about her prior salary as a Software Engineer and then paid her that salary. She was hired as a Software Engineer in the Level 3

experience as a software engineer and had graduated four years earlier from the University of Virginia with a major in Applied Mathematics and a Minor in Computer Science. At the same time, Google hired a man who graduated from college in the same year as Ms. Ellis, but who had less relevant work experience, as a Software Engineer. Google placed him in salary Level 4, with greater compensation, despite the fact that Kelly Ellis was similarly or more qualified to be placed in Level 4. Similarly, Google paid Kelli Wisuri her prior salary, hiring her at Level 2 for entry level employees without job experience, despite her two and a half years of job experience, while simultaneously hiring similarly qualified males into the higher paying salary Level 3.

salary level for entry level employees, even though she had four years of relevant job

- 48. Throughout the Class Period, Google has regularly and routinely channeled and segregated women into lower-paying Levels (i.e., salary bands) than men with equal or lesser qualifications and/or paid women less than similarly qualified or situated men.
- 49. Throughout the Class Period, Google channeled women into lower paying job positions than men because of Google's stereotypes about what men and women can or should do. For example, throughout the Class Period Google has channeled women (a) into lower paying Sales Brand Evangelist (aka Sales Solutions Senior Associate) jobs instead of higher paying Sales Representative jobs; (b) into lower paying Operations jobs instead of higher paying Engineer jobs; and (c) into lower paying Program Manager jobs instead of higher paying Technical Program Manager jobs on the basis of their gender. Google not only paid higher salaries to persons employed in jobs on Engineering ladders, but also paid more stock units and options to persons on Engineering ladders.
- 50. For example, Google channeled Plaintiff Holly Pease into a Manager of Business Systems Integration position, which is in the Operations job family, but in which she supervised, among others, Software Engineers, instead of assigning her to the higher paying Software Engineer Manager position in the Engineer job family, even though she was qualified for the Software Engineer Manager position, and even though men with equal or lesser qualifications were placed into the Senior Software Engineer Manager position. Similarly,

Google channeled Plaintiff Kelli Wisuri into the Sales Brand Evangelist (a.k.a. Sales Solutions Senior Associate) job, instead of the higher paying Sales Representative job for which she was qualified. Google also channeled Class Members into the Program Manager position, even though males with no greater qualifications and experience were placed into Technical Program Manager Positions and paid more.

CLASS ACTION ALLEGATIONS

51. Plaintiffs bring their first through fourth causes of action on behalf of themselves and on behalf of the following proposed class ("Class"):

All women employed by Google in California in a Covered Position (see ¶1) at any time during the time period beginning September 14, 2013 through the date of trial in this action.

- 52. This action is appropriately suited for a class action pursuant to Code of Civil Procedure §382 because there exists an ascertainable and sufficiently numerous Class, a well-defined community of interest, and substantial benefits from certification that render proceeding as a class superior to the alternatives.
- 53. <u>Numerosity and Ascertainability</u>. The size of the Class makes a class action both necessary and efficient. The proposed Class includes thousands of current and former female Google employees located across California. Members of the Class are ascertainable through Google's records, but are so numerous that joinder of all individual Class members would be impractical.
- 54. Predominant Common Questions of Law and Fact. Common questions of law and fact affecting the rights of all Class members predominate over individualized issues. These common questions include, but are not limited to: (a) whether Google has a systemic policy and/or practice of paying its female employees in Covered Positions at wage rates lower than those paid to its male employees performing substantially equal or similar work under similar conditions; (b) whether Google's systemic policy and/or practice of paying its female employees in Covered Positions at wage rates lower than those paid to their male counterparts violates the California Equal Pay Act, as amended, Labor Code §§1197.5 et seq.; (c) whether Google has a systemic policy

- 55. Typicality: All four Plaintiffs' claims are typical of the Equal Pay Act claims (and UCL claims arising out of EPA claims) of the Class as a whole because all four Plaintiffs are women who were employed by Google in Covered Positions in California during the Class Period and were paid less than male employees for substantially equal work (through December 31, 2015) or similar work (from January 1, 2016 forward). Plaintiffs Lamar, Ellis, and Wisuri's claims are typical of the Unfair Competition Law claims arising out of the FEHA claims of women who were assigned to lower pay levels because of Google's practice of relying on prior salary when setting a new hire's salary. Plaintiffs Pease, and Wisuri's claims are typical of Unfair Competition Law claims based on the FEHA claims of women assigned to lower paying jobs and ladders than similarly situated males because of gender stereotypes.
- 56. Adequacy of Representation. Plaintiffs will fairly and adequately represent the interests of the Class because their individual interests are consistent with, and not antagonistic to, the interests of the Class, and because Plaintiffs have retained counsel who have the requisite resources and ability to prosecute this case as a class action and are experienced labor and employment attorneys who have successfully litigated other cases involving similar issues, including in class actions.
- 57. <u>Superiority of Class Mechanism</u>. Class certification is appropriate because common questions of law and fact predominate over any questions affecting only individual Class Members. Google's liability in this case is based on uniform company policies and procedures applicable to

all Covered Positions, including, but not limited to, its policy of relying on prior salary to determine Google starting pay and job level. The compensation that Google owes to each individual Class Member is small in relation to the expense and burden of individual litigation to recover that compensation. The prosecution of separate actions against Google by individual Class Members could create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Google. A class action is superior to other available methods for the fair and efficient adjudication of the controversy set forth herein.

ALLEGATIONS OF NAMED PLAINTIFFS

Plaintiff Kelly Ellis

- 58. Plaintiff Ellis was hired by Google in 2010 as a Software Engineer. During the hiring process, Google asked Ms. Ellis about her prior salary. Google then offered Ms. Ellis essentially the same base salary as she had received at her prior job.
- 59. Ms. Ellis graduated from the University of Virginia in 2006 with a bachelor's degree in applied mathematics and a minor in computer science. At the time of her hiring, she had four years' experience working in backend software engineering. Google hired Ms. Ellis as a Software Engineer but placed her into Level 3, even though she had four years of directly relevant work experience. Level 3 is the level to which Google typically assigns new college graduates. Google placed Ms. Ellis into Level 3 rather than Level 4 because her prior salary fit within Google's Level 3 salary range. At the time of her hiring, Ms. Ellis was qualified to work as a Software Engineer Level 4 at Google.
- 60. Within a few weeks of hiring Ms. Ellis, Google hired a male who had less relevant job experience as a Software Engineer on Ms. Ellis's Software Engineer team. Even though that male, like Ms. Ellis, had graduated from college in 2006, and had less relevant job experience, Google placed him into the higher-paying salary Level 4.
- 61. Even though Ms. Ellis performed substantially equal work to the male 2006 graduate hired onto her Software Engineer group and to other male Software Engineers in the level immediately above her, Level 4, she was paid less for the same work.

62.

or more advanced, work than men who Google assigned as Level 3 Software Engineers. While Ms. Ellis was a Level 3 Software Engineer, she earned less than male Level 3 Software Engineers, despite performing substantially equal (or more advanced) work than those males.

63. Ms. Ellis received excellent performance reviews. Senior software engineers that

While Ms. Ellis was a Level 3 Software Engineer, she performed substantially equal,

she worked with quickly recognized that she had been under-levelled, and suggested she apply for a promotion consistent with her skill, experience, and the work she was already performing at Google. But the first time Ms. Ellis applied for a promotion, Google denied her application.

Although Google acknowledged her excellent performance, it refused to pay her at the same rate as men performing substantially equal or similar work on the ground that she had not been at the company long enough to merit a promotion. Ms. Ellis eventually obtained the higher-paying Level 4 designation that was given to her male counterparts on their first day on the job—but by that time, her male counterparts were on their way to even higher levels and compensation for similar work, ensuring that she would never catch up on the gender pay gap. Near the end of her employment at Google, Ms. Ellis was finally promoted to Software Engineer level 5, but again, could not catch up and remained underpaid compared to male Software Engineers performing substantially equal work.

- 64. While a Software Engineer Level 4, Ms. Ellis continued to be paid less than Google paid male Software Engineers performing substantially equal work, including male Software Engineers at Level 4. While a Software Engineer Level 5, Ms. Ellis was paid less than male Software Engineers performing substantially equal work, including male Software Engineers at Level 5.
- 65. Because Google initially placed Ms. Ellis into a Level below that warranted by her skills and qualifications, she was under-leveled during most of her time at Google: That is, she performed Level 4 work while assigned to Level 3 and performed Level 5 work while assigned to Level 4. Google consistently underpaid Ms. Ellis in comparison to what it paid male Software Engineers who were performing substantially equal work.

- 66. While a Software Engineer at Google, Ms. Ellis's job duties and the job duties of the male Software Engineers at her level and the level above her consisted of writing code, designing systems, designing code, and code reviews. During the time Ms. Ellis was at Google she performed substantially equal work to the other Google Software Engineers in her salary level and the salary level immediately above hers.
- 67. Ms. Ellis resigned from Google in approximately July 2014 because of the sexist culture at Google.
- 68. For the entire time that Ms. Ellis worked at Google, she was paid less than men for substantially equal work performed under similar working conditions, when viewed as a composite of skill, effort, and responsibility.

Plaintiff Holly Pease

- 69. Plaintiff Pease was hired by Google in 2005 as a corporate network manager. At the time of her hiring, she had over 10 years' experience working as a network engineer, Director of Network Engineering, and Vice President of Network Engineering. Shortly after she was hired, she became a data warehouse manager.
- 70. In 2011, Ms. Pease was promoted to Senior Manager for Business Systems Integration. In that position, she managed a team, including Software Engineers that developed software applications for Google's internal infrastructure. As a senior manager, she eventually managed a total of about 50 software engineers and analysts across multiple teams. During that time, she received excellent performance reviews for her work.
- 71. Most of the employees Ms. Pease managed were Software Engineers on "Engineering" job ladders. Other senior managers in her Corporate Engineering group were men; the men were on an "Engineering" ladder and had the title of Senior Software Engineer Manager. Ms. Pease was on an "Operations" ladder. Ms. Pease and those male managers both managed large groups of employees developing software applications for Google's general and administrative services, including finance, marketing, human resources, and operations. Although Ms. Pease performed substantially equal work to those male managers, to other Senior Managers for Business Systems Integration, and to other Senior Software Engineer Managers, Google paid her less than

male Senior Managers for Business Systems Integration and Senior Software Engineer Managers for substantially equal work.

- 72. In or around 2013, Google reorganized its ladders to transition engineers from the Operations ladder to Engineering ladders. Ms. Pease coached employees she managed who were still on the "Operations" ladder on how to pass the technical interviews necessary to convert to the "Engineering" ladder. Google re-assigned almost all of these employees to the higher-paying Software Engineering ladder, including a male manager one level below Ms. Pease whom she personally coached, and who, despite performing poorly on a technical interview, was assigned to the Software Engineering ladder because he managed software engineers. The transitioned employees' job duties did not change after Google re-assigned them to a higher-paying "Engineering" ladder.
- 73. Google refused to pay Ms. Pease at the same rate as similar employees on the "Engineering" ladder, even though she and they were all performing substantially equal or similar work. Ms. Pease's two interviewers, both men, did not ask her any technical questions, and one interviewer did not even bother to take notes of the meeting with her. Google ultimately denied Ms. Pease re-assignment to the higher-paying "Engineering" ladder on the false pretext that she lacked technical influence, even though she had decades of technical experience and even though she—like the male manager she coached into a similar re-assignment—managed large groups of software engineers. Ms. Pease continued to perform substantially equal or similar work to the male employees whom Google assigned to the "Engineering" ladder supervising groups of employees developing software applications for Google but Google paid her less than those males.
- 74. While Ms. Pease was on medical leave, Google transferred the employees she managed to another group. When she returned from medical leave, the only position made available to her was a non-engineering position in physical security. Ms. Pease was paid less than the men in that same position performing substantially equal work. Ms. Pease received excellent performance reviews in her new position. Nonetheless, due to the lack of engineering opportunities available to her and other women at Google, the denial of compensation commensurate with her

duties and skills relative to similarly situated and qualified men, and the stalling out of her career at the company, Ms. Pease resigned in February 2016.

75. For the entire time that Ms. Pease worked at Google, she was paid less than men for substantially equal or similar work performed under similar working conditions, when viewed as a composite of skill, effort, and responsibility.

Plaintiff Kelli Wisuri

- 76. Plaintiff Wisuri joined Google in October 2012 when the company where she worked was acquired by Google. Ms. Wisuri graduated from the University of California–Berkeley in 2007 with a bachelor's degree in philosophy. At the time of her hiring, she had two-and-a-half years' experience working as a salesperson. Google, however, placed her into Level 2, which was the lowest level available to permanent, full-time employees, and usually reserved for people coming straight out of college. Google paid Ms. Wisuri the same salary as she had received in her prior job. Google placed Ms. Wisuri into the entry Level 2 salary grade because her prior salary fit within Google's Level 2 salary range. Ms. Wisuri was qualified to be placed into Level 3. Google placed and places male employees with similar sales qualifications and experience into Level 3 or higher, and paid and pays them more than it paid Ms. Wisuri.
- 77. Googled hired Ms. Wisuri as an Enterprise Sales Operations Coordinator and then promoted her to Enterprise Sales Operations Associate. When Ms. Wisuri was a Level 2 Enterprise Sales Operations Coordinator, she was paid less than men performing substantially equal work as Level 2 Enterprise Sales Operations Coordinators. When Ms. Wisuri was a Level 3 Enterprise Sales Operations Associate, Google paid her less than men performing substantially equal work as Level 3 Enterprise Sales Operations Associates.
- 78. Because Ms. Wisuri was under-leveled when she began work at Google, she consistently performed work at the level above the level to which she was assigned. When Ms. Wisuri worked for Google as an Enterprise Sales Operations Coordinator and an Enterprise Sales Operations Associate, Google paid her less than men performing substantially equal work, whom it had assigned to the salary level above her.

- 79. Despite Ms. Wisuri's sales experience, Google did not place her on the Sales ladder. Rather, Google placed Ms. Wisuri on the Sales Enablement ladder. Employees in Sales Enablement jobs earn considerably less compensation than employees in Sales jobs. Almost all of the employees on the Sales teams Ms. Wisuri worked with were men. About 50% of the employees in Sales Enablement jobs were women.
- 80. In 2014, Ms. Wisuri became a Google Brand Evangelist (formally titled Sales Solution Senior Associate) in the Google Executive Communications Program. Her job duties included preparing and presenting sales pitches to the executive teams of clients with more than \$10 million in brand marketing sales to Google. Her role was part of Google's "sales funnel," and she worked with Sales teams both before and after the pitches. During her time at Google, she was responsible for bringing in significant new revenue to Google. Although Ms. Wisuri was performing work that was substantially equal to that performed by her male counterparts on the Sales team, she remained on the Sales Enablement ladder, which is less compensated and provides fewer opportunities for career advancement into higher-paying jobs.
- 81. As a Brand Evangelist, Ms. Wisuri worked with Sales Representatives in preparing sales pitches to potential clients to get the clients excited about Google products. She trained the Sales Representatives to make similar pitches. After making the sales pitches to the clients, she worked with Sales Representatives to sell the Google product to the clients. Even though during the period Ms. Wisuri worked as a Brand Evangelist her work was substantially equal to that of Sales Representatives with whom she worked and to other Sales Representatives who worked on other products, she was paid less than the male Sales Representatives.
- 82. For the entire time that Ms. Wisuri worked at Google, she was paid less than men for substantially equal work performed under similar working conditions, when viewed as a composite of skill, effort, and responsibility.
 - 83. Ms. Wisuri resigned from Google in January 2015.

Plaintiff Heidi Lamar

84. Heidi Lamar graduated from Bennington College with a B.A. in Literature and Teaching and a Master's in Teaching for the Early Childhood level. Before coming to work at

Google, she had five years of relevant job experience – one year of full-time student teaching in an inclusive pre-school classroom and four year as an Early Childhood Educator in a pre-school with the same teaching philosophy as Google's.

- 85. In July 2013, Google hired Ms. Lamar as a Preschool Teacher. Google asked Ms. Lamar what her previous salary had been and paid her that salary \$18.51 per hour. Google slotted Ms. Lamar into salary Level 1, even though she had five years of job experience. Google placed Ms. Lamar into Level 1 rather than Level 2 because her prior salary fit within the Level 1 salary range. Ms. Lamar was qualified to be placed into Level 2.
- 86. Around the same time Google hired Ms. Lamar, it hired a male as Preschool Teacher who did not have a Master's in Teaching and did not have as much relevant job experience as Ms. Lamar, and slotted him in at salary Level 2, paying him \$21.00 per hour.
- 87. During the time Ms. Lamar worked as a Preschool Teacher for Google, Google employed approximately 150 Preschool Teachers approximately 147 of whom were female, and three of whom were male. Two of the three males were hired into salary Level 2. Ms. Lamar is only aware of one woman whom Google hired into salary Level 2 around or after Ms. Lamar's start date, and that woman had over ten years of job experience. All the other women were hired into salary Level 1.
- 88. Ms. Lamar was eventually promoted to salary Level 2, and in late 2016 was promoted to salary Level 3.
- 89. During the time from when Google hired Ms. Lamar as a Preschool Teacher in July 2013, until late 2016, when she was promoted to level 3, she performed substantially equal or similar work to the male Level 1 and Level 2 Preschool Teachers but she was paid less than those males. During the time Ms. Lamar was a Preschool Teacher and Infant/Toddler Teacher at Google, the job duties for Preschool and Infant/Toddler teachers at all levels were as follows:
 - a. Provide responsive, relationship-based care and create a stimulating environment for children. Develop creative and age-appropriate activities based on child's interests. Create a nurturing environment for play and exploration for children;

Build and nurture partnerships with parents, including parent communication

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b.

the performance of which required equal skill, effort, and responsibility, and performed under similar working conditions. From at least January 1, 2016 until the present, Google has paid women less (including base salary, bonuses, and stock) than men in the same establishment (i.e. all of Google's California offices) for substantially similar work, when viewed as a composite of skill, effort, and responsibility, and performed under similar working conditions.

- 94. Throughout the Class Period, Google has maintained and continues to maintain a centrally determined and uniformly applied policy and/or practice throughout California of not adjusting employees' wage rates to ensure that it does not pay its female employees less than its male employees for substantially equal or similar work.
- 95. Google's failure to pay women and men equal wages for performing substantially equal or similar work is not justified by any lawful reason.
- 96. Google has willfully violated California Labor Code §1197.5 by intentionally, knowingly, and/or deliberately paying women less than men for substantially equal or similar work throughout the Class Period.
- 97. As a result of Google's ongoing conduct, violation of California Labor Code §1197.5, and/or willful discrimination, Plaintiffs Pease, Wisuri, Lamar, and Class Members have suffered and will continue to suffer harm, including but not limited to lost earnings, lost benefits, and other financial loss, as well as non-economic damages.
- 98. Plaintiffs Pease, Wisuri, Lamar, and Class Members are entitled to all legal and equitable remedies available under law, including compensation (including salary, bonuses, and stock), wages, interest, and liquidated damages.

SECOND CAUSE OF ACTION

Failure to Pay All Wages Due to Discharged and Quitting Employees
Cal. Labor Code §§201-203, 1194.5
(Brought by Plaintiffs Pease, Wisuri, and Lamar on Behalf of Themselves and the Plaintiff Class)

- 99. Plaintiffs hereby re-allege and incorporate by reference all allegations in each and every preceding paragraph as if fully set forth herein.
- 100. Pursuant to California Labor Code §§201, 202, and 203, Google is required to pay all earned and unpaid wages to an employee who is discharged or quits. California Labor Code

§201 mandates that if an employer discharges an employee, the employee's wages accrued and
unpaid at the time of discharge are due and payable immediately. California Labor Code §202
mandates that if an employee quits, the employee's wages accrued and unpaid at the time of
quitting are due and payable no later than 72 hours after the employee quits her employment, unless
the employee provided at least 72 hours of notice of her intention to quit, in which case the wages
are due immediately at the time of quitting.

- 101. California Labor Code §203 provides that if an employer willfully fails to pay in accordance with California Labor Code §§201 and 202 any wages of an employee who is discharged or who quits, the employer is liable for waiting time penalties in the form of continued compensation to the employee at the same rate for up to 30 work days.
- 102. By paying Plaintiffs Pease, Wisuri, and Lamar and Class members lower wages than wages paid to their male counterparts for performing substantially equal or similar work, Google has willfully failed and continues to fail to pay all accrued wages due to Plaintiffs Pease, Wisuri, and Lamar and Class members who have been discharged or who have quit, in violation of Labor Code §§201 and 202, respectively.
- 103. As a result of Google's unlawful actions and omissions, Plaintiffs Pease, Wisuri and Lamar and former employee Class members are entitled to all available statutory penalties, including the waiting time penalties provided in California Labor Code §203, together with interest thereon, as well as other available remedies.

THIRD CAUSE OF ACTION

Unlawful and Unfair Business Practices
Cal. Bus. & Prof. Code §17200 et seq.
(Brought by All Plaintiffs on Behalf of Themselves and the Plaintiff Class)

- 104. Plaintiffs hereby re-allege and incorporate by reference all allegations in each and every preceding paragraph as if fully set forth herein.
- 105. Google's policies and/or practices of paying female employees less than male employees for substantially equal or similar work performed, of discriminating against female employees in compensation and the terms, conditions, and privileges of employment on the basis of sex, and of failing to timely pay female employees who are discharged or who quit all wages earned

- 106. Google's acts and omissions, as alleged herein, violate the California Equal Pay Act, as amended, Labor Code §1197.5 *et seq.*, the California Fair Employment and Housing Act, Government Code §12940, and California Labor Code §\$201, 202, and 203, and therefore constitute unlawful business practices prohibited by Business & Professions Code §17200 *et seq.*
- 107. Google's acts and omissions, as alleged herein, constitute unfair business practices prohibited by Business & Professions Code §§17200 et seq. Google's business practices of paying women less than men for substantially similar work, of paying women less than similarly-situated men, of assigning and keeping women in lower levels and less highly compensated job ladders than similarly-qualified men, and of failing to promote women cause harm to Plaintiffs and Class members that outweighs any reason Google may have for doing so. Google's business practices as alleged herein are also immoral, unethical, oppressive, unscrupulous, and offensive to the established public policies of ensuring women and men are paid equally for performing substantially similar work, as reflected in both the California Equal Pay Act, Cal. Labor Code §§1197.5 et seq., and the federal Equal Pay Act, 29 U.S.C. §206(d) et seq., and of ensuring women are not discriminated against in the workplace, as reflected in both the California Fair Employment and Housing Act, Cal. Gov't Code §12940 et seq., and Title VII of the Civil Rights Act of 1964, 42 U.S.C. §2000e et seq.
- 108. As a result of its unlawful and/or unfair business practices, Google has reaped and continues to reap unfair and illegal profits at the expense of Plaintiffs and Class members. Accordingly, Google should be required to disgorge its illegal profits, and to pay Plaintiffs and Class members are entitled to restitution with interest of such ill-gotten profits in an amount according to proof at the time of trial.
- 109. Google's unlawful and/or unfair business practices entitle Plaintiffs and Class members to preliminary and permanent injunctive relief and other equitable relief available under law.

FOURTH CAUSE OF ACTION

Declaratory Judgment Cal. C.C.P. § 1060 et seq.

(Brought by All Plaintiffs on Behalf of Themselves and the Plaintiff Class)

- 110. Plaintiffs hereby re-allege and incorporate by reference all allegations in each and every preceding paragraph as if fully set forth herein.
- 111. An actual controversy has arisen and now exists between the parties relating to the legal rights and duties of the parties as set forth above, for which Plaintiffs desire a declaration of rights and other relief available pursuant to the California Declaratory Judgment Act, C.C.P. §1060 et seq.
- 112. A declaratory judgment is necessary and proper in that Plaintiffs contend that Google has committed and continues to commit the violations set forth above and, on information and belief, Google will deny that it has done so and/or will continue to commit such acts.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, on behalf of themselves and all others similarly situated, respectfully pray for relief against Google as follows:

- 1. For an order certifying this action as a class action;
- 2. For an order appointing Plaintiffs Ellis, Pease, Wisuri, and Lamar, as Class representatives, and appointing Plaintiffs' counsel as Class counsel;
- 3. For all wages (including base salary, bonuses, and stock) due pursuant to California Labor Code §1197.5(h) in an amount to be ascertained at trial;
 - 4. For liquidated damages pursuant to California Labor Code §1197.5(h);
- 5. For prejudgment interest on unpaid wages at a rate of 10% per annum pursuant to California Labor Code §1197.5(h) and California Civil Code §\$3287-3288, and/or any other applicable provision providing for prejudgment interest;
- 6. For statutory and civil penalties according to proof, including but not limited to all waiting time penalties authorized by California Labor Code §203;
- 7. For restitution of all monies due to Plaintiffs and Class Members, as well as disgorgement of Google's profits from its unlawful and/or unfair business practices;

DEMAND FOR JURY TRIAL

Plaintiffs Kelly Ellis, Holly Pease, Kelli Wisuri, and Heidi Lamar on behalf of themselves and all others similarly situated, hereby demand a jury trial with respect to all issues triable of right by jury.

By:

Dated: January <u>3</u>, 2018

Respectfully submitted,

James M. Finberg

JAMES M. FINBERG EVE H. CERVANTEZ CORINNE F. JOHNSON Altshuler Berzon LLP

By: Kelly M. Dewock.
Kelly M. Dermody

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Attorneys for Plaintiffs and the Proposed Class

PROOF OF SERVICE

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CASE: Ellis et al. v. Google, Inc., San Francisco County Superior Court, Case No. CGC-17-561299

I am over eighteen years of age and not a party to this action. My business address is: Altshuler Berzon, LLP, 177 Post Street, Suite 300, San Francisco, CA, 94108. My electronic service address is rlangsam@altber.com. On January 3, 2018, I served the following document(s):

FIRST AMENDED CLASS ACTION COMPLAINT

on the parties, through their attorneys of record, for service as designated below:

By File & Serve Express: The documents were served electronically by filing with File & Serve Express, the Electronic Filing Service Provider designated for this matter by the Court.

By First Class Mail: I placed the envelope, sealed and with first-class postage fully prepaid, for collection and mailing following our ordinary business practices. I am readily familiar with the practice of Altshuler Berzon LLP for the collection and processing of correspondence for mailing with the United States Postal Service. On the same day that correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Mail Postal Service in San Francisco, California, for collection and mailing to the office of the addressee on the date shown herein.

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Attorneys for Defendant Google Inc.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed January 3, 2018, at San Francisco, California.

Rebecça/Langsam