BROCADE

September 12, 2006

Our Commitment to Customers of McDATA and Brocade

Dear Valued Customers,

As an important part of Brocade's recent announcement to acquire McDATA, we want to assure you of our continued commitment to your satisfaction. After the acquisition closes and we are able to operate as a combined entity, we look forward to continuing to provide the high level of service and quality products you have come to expect. We will continue to focus on key areas critical to your success, including ongoing product supply, interoperability solutions, unified management tools, migration tools and services, and outstanding technical support.

Ongoing Product Supply

- We plan to provide both the McDATA Intrepid 6140 and Intrepid i10K Directors (in addition to the Brocade SilkWorm 48000 Director), at least until Brocade delivers a converged, next-generation SAN director platform. This commitment includes FICON and long-distance extension capabilities for mainframe environments.
- We plan to provide visibility to the anticipated life for all products and provide you a detailed product roadmap after the acquisition closes.
- For products nearing End Of Life (EOL), we plan to provide our sales channels with a minimum of six (6) months advance notice about the anticipated EOL date and the last date for ordering the product.
- We plan to repair field-replaceable units for a period of five (5) years from the date of the last shipment, consistent with our historical product support policies.

Interoperability Solutions

- We will continue providing interoperability between Brocade and McDATA fabrics with our SAN routing solutions, including the SilkWorm 7500 and the routing capabilities of the SilkWorm 48000 Director.
- We also plan to invest in native interoperability solutions, the details of which will be available after the close of the acquisition.

Unified Management Tools

- We will continue providing the free Brocade SAN Health diagnostic utility, which supports specific McDATA platforms and is already being used by hundreds of McDATA customers.
- We also plan to deliver SAN management solutions that incorporate the key functionality of McDATA EFCM and Brocade Fabric Manager in order to support both companies' platforms in a unified manner.

Migration Tools and Services

- We plan to provide easy-to-use migration tools to help analyze existing environments and the operational tasks required for migrating to new SAN platforms or technologies.
- In addition, we will offer specific professional services to streamline migration projects.

Outstanding Technical Support

- Customer support and satisfaction are our top priorities, and we will continue to provide the highest quality of technical support for both companies' products and services.
- Moreover, we will honor all existing contractual support commitments for current products.

Brocade and McDATA will continue to operate as independent companies until after the acquisition closes. Nevertheless, we value your input on how we can best serve your needs. Please continue to work with your respective Brocade or McDATA sales representatives regarding any questions you might have or any additional feedback you would like to provide.

Thank you for your confidence in Brocade.

Sincerely,

Michael Klayko

Michael Klayko
Chief Executive Officer
Brocade Communications Systems, Inc.